

Actual career opportunities:

## RESTAURANT MANAGER

We are looking for an experienced restaurant manager. Your main responsibility is to make sure that every guest gets a perfect service and leaves Senses with a fantastic lunch or dining experience.

Your tasks:

Managing the team for lunch and dinner.

Contributing role as a host; welcoming guests and providing top service.

Work closely with the Chief Cook by evaluating and adjusting on a daily basis.

Assembling the wine list and wine matching arrangements with the menus.

Based on experience and following trends and developments in the market, make proposals for improvements and changes

Personnel organization: recruitment, planning (schedules), timesheets and training.

Handling of requests and reservations

Monitoring cost control.

So far, so good? Read a little further ...

We expect from you:

MBO / HBO degree in Hospitality

Minimum 2 years' experience as a (assistant)manager in a fine-dining

Fluent in English (a second foreign language is a plus).

Living in the Amsterdam region.

Wine knowledge and passion for gastronomy.

A flexible attitude, willing to work variable shifts'.

Innovative and creative.

CHEF DE RANG / 1e RESTAURANT WAITER FT / PT

Are you looking for a dynamic environment where you have the possibility for showing initiative and personal development? Do you see yourself working in a modern, stylish and fine dining restaurant in the heart of Amsterdam? Do you have a hands-on mentality? Then this may be your next job!

We expect from you:

Experience in a fine-dining restaurant

A flexible attitude, willing to work in vairabel shifts.

Wine knowledge and passion for gastronomy.

A flexible attitude, willing to work variable shifts'.

Living in the Amsterdam area

## SOMMELIER

Your tasks:

Compose the wine list and combine wine arrangements with the changing tasting menus.

You can think 'out of the box' in your choices and do not immediately go for the familiar names. You like to think along in the total concept of Senses restaurant.

Primarily you take care of the wines during the service. Wine pairing ensures the ultimate experience of the tasting menu. You advise our guests in this.

In addition, you have a cooperative role as host / hostess; receiving guests and delivering top service.

Maintain guest contact, actively ask for feedback about quality and service.

Based on experience and following trends and developments in the market, keep the winelist update

So far, so good? Read on ...

We expect from you:

You are a Sommelier graduate (SWEN3)

Minimum 2 years experience in a fine-dining restaurant

Speaks and writes fluently English (a second foreign language is an advantage).

Passion for gastronomy.

## GUEST SERVICE SPECIALIST

What are you going to do?

Together with the entire Front Office and Reservation team you will ensure that all guests of the Albus have an unforgettable stay in and around the hotel. You do this by contacting the guests before, during and after their stay.

You are the contact person between our guests and the hotel. You create a personal atmosphere by welcoming guests. You are responsible to exceed the expectations of the guests, by finding out what the guest finds important and responding to them.

You also managing all reviews on various Review sites such as Tripadvisor.

Your responsibilities:

By providing "a sense of bliss", you try to approach each guest in person and guarantee a special stay, you act as a point of contact for both the team and the guest;

Assisting our guests in a friendly, efficient and professional manner during their stay in the Albus

You consider the specific wishes of the guest and communicate this to the various departments;

You handle any complaints and follow them up;

You control guest rooms and you take care of the different VIP treatments;

You keep guest profiles up to date

You handle suggestions from our guests and follow them up

You follow up all reports via review sites and act upon them if desired.

Support the reception department where necessary

We expect from you:

A completed MBO/HBO education within the Hospitality

Experience within a FO team in a 4 or 5-star hotel

Knowledge of Fidelio Suite 8 or comparable PMS system

Speaks and writes fluent English (Dutch or any other foreign language is an advantage)

Broad knowledge about the city of Amsterdam

Good communicative skills

A flexible attitude, willing to work in changing services

Resident in the Amsterdam region

Look no further and apply! Mail your CV with a passport photo and letter of motivation to [taco@albushotel.com](mailto:taco@albushotel.com)

## RECEPTIONIST

### Your responsibilities

Contributing to the daily operation within the reception team at the Albus, both managing and hands on.

In the absence of the FO Manager you are ultimately responsible

You support colleagues in the daily operation

As a teacher/coach, you train the new trainees

Taking care of the VIP's and their associated programs.

You monitoring the social media of the hotel actively.

Administrative tasks such as registration of cash transactions and payments, checking reservations and handling guest requests and reservations via email.

### We expect from you:

MBO / HBO education in the Hospitality

Experience within an FO team in a 4 or 5 star hotel

Knowledge of Fidelio Suite 8 PMS or similar system

Fluent in Dutch and English (a second foreign language is a plus)

Knowledge of the city of Amsterdam

An entrepreneurial and commercial attitude

Good communicative skills

A flexible attitude, willing to work in variable shifts

Active and inquisitive attitude

Living in the Amsterdam region

## BREAKFAST WAITRESS PT

For our motivated breakfast team, we are looking for a flexible (part time) colleague for 3 to 5 mornings a week. The Albus serves a "blissful breakfast" every morning, a buffet full of delicious and healthy products to start the day with. As a breakfast waitress you welcome the hotel guests and escort them to their table. You take care of the cleanliness of the breakfast room and the presentation and quality of the breakfast buffet. You work alternately in the kitchen and prepare the hot and cold dishes.

The Albus also offers the "blissful breakfast" as room service, so you also assist in preparing and bringing these orders to the hotel rooms.

#### Job requirements

Experience as a breakfast employee in a 4 or 5 star hotel is an advantage

Attention to detail

Knowledge of the Dutch and / or English language in word and writing

A flexible attitude

An extremely service-oriented mentality

Is this your job then look no further and apply. Mail your CV with a passport photo and letter of motivation to [taco@albushotel.com](mailto:taco@albushotel.com).

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