

PRIVACY STATEMENT “FAST ACCESS” – THE ALBUS

1. Introduction

The Albus B.V. and FastID B.V., hereinafter also collectively referred to as “we”, attach great importance to the protection of your personal data. In this privacy statement we explain how we handle the personal data that we process when conducting the *FastID Fast Access* at The Albus Hotel in Amsterdam. The Albus and FastID aim to realize a “seamless customer journey” for hotel guests. This means that the guest is offered the option of using certain services (“the Service”). These services use the FastID app with which the guest can choose to use his/her digital ID to check-in at the hotel and to get access to the hotel room.

2. Which personal data do we process?

The Albus collects the following personal information from you when you make a reservation and make use of the Service:

- Name
- Email
- Mobile number
- Gender
- Preferred Language
- Nationality
- Signature
- Document ID
- Country
- City
- Address
- Purpose of stay

This information will be sent by you, using the FastID-app, to the reservation system from the Albus.

FastID processes the following personal data via the FastID app:

a. When registering in the FastID app:

- E-mail address
- Encrypt (encrypted) password

b. When using face recognition using the FastID app:

- Passport data: date of birth, document number, expiry date.
- Digital ID (on the user's mobile phone).
- Encrypted profile picture.

3. Why do we process your personal data?

The Albus needs the above-mentioned personal data to comply with legal obligations and to execute the agreement with you concerning your booking.

FastID needs your email address and (encrypted) password to create an account in the FastID app. FastID processes this data on the basis of your explicit consent.

If you use facial recognition access, FastID also needs your date of birth, document number and expiry date of your passport to verify the authenticity of your passport in order to create a digital ID on your phone. FastID processes this data based on your explicit consent. For more information about the processing of your personal data by FastID, see FastID's [Privacy Statement](#).

4. How long do we keep your data?

The following retention periods apply to the personal data processed by FastID for the purpose of using the FastID App:

Personal Data	Retention period
Account details in FastID App (email address and password)	For the duration of the registration
Passport data (date of birth, document number, expiry date)	Only during reading the chip on the user's mobile phone
Digital identity (on user's mobile phone)	Until the user deletes it him/herself. FastID and other third parties do not have access to this.
Encrypted photo from passport (on user's mobile phone)	Until the user deletes it him/herself. FastID and other third parties do not have access to this.

5. With whom do we share your data?

The Albus and FastID have outsourced part of their services to third parties. We only share data with these parties if this is necessary for the performance of the services to be provided and we have concluded processing agreements with these parties.

The Albus and FastID will not share your personal data without your explicit consent unless this is necessary to comply with a court order or legal procedure.

6. Do we process personal data outside the European Union?

We do not process any personal data outside the European Union in the context of the Service.

7. How do we secure your data?

We have taken appropriate security measures to protect your personal data against unauthorized access to or unauthorized alteration, disclosure, or destruction. These measures include periodic reviews of our data collection, storage and processing practices and security measures, as well as physical security measures to prevent unauthorized access to systems containing personal data. In the agreements with the third parties, we work with, we have agreed the same measures to ensure that their security level is also sufficient to protect your personal data.

If you use facial recognition to get access to the service, the passport photo of your face is stored encrypted in the secure area of your mobile phone, via the FastID App. FastID and The Albus do not have access to this.

8. What are your rights?

Access, change and deletion of your personal data

You have the right to know which of your personal data we process. If we have not received the data directly from you, you have the right to know the source from which it originated and to receive a copy.

However, the FastID App is designed in such a way that FastID cannot access the data that the user has entered into it. The user himself is the only one who can add, correct and delete data. Removing the app from your phone also automatically deletes all personal data added by the user.

Withdraw consent / To object

You can withdraw your consent to the processing of your personal data at any time and/or object to the processing of your personal data in the context of the Service. If you object, we will in principle temporarily stop or limit the processing. If your objection is upheld, we will permanently stop or limit the processing.

Your request and our response

Do you have a question, a request, do you want to withdraw your consent or object to the processing of your personal data by FastID? Please contact us at privacy@fastid.nl.

Do you have a question, a request or do you want to object to the processing of your personal data by The Albus? Please contact us at welcome@albushotel.com.

We strive to respond to your request in a timely manner. If we do not find your request clear, we may ask you to specify and/or supplement your request so that we can provide you with the best possible service. You have the right to know which personal data we process about you. If we have not received the data directly from you, you have the right to know from which source they come and to receive a copy.

9. Who owns this privacy statement and how can you reach us?

Who is the controller?

This privacy statement is made by, and applies to, The Albus and FastID B.V. We are partly separate controllers for the processing of your personal data in the context of the Fast Track service and partly joint controllers.

This is further specified per processing activity in the table below.

Processing activity	Controller
Offering FastID on website The Albus	The Albus
Providing a unique link (with reservation number) to the user for downloading the FastID app	The Albus
Create account in FastID app	FastID
Read NFC chip from passport	FastID
Creation of digital identity for guest and decentralized storage on smartphone	FastID
Biometric comparison of photo with photo from guest's passport	FastID
Send data from user to reservation system Albus (after consent)	The Albus and FastID jointly
Reading out 'FastID status', check-in status, room number and reservation number	The Albus
Updating a user profile in the Oracle reservation system	The Albus and FastID jointly
Sending the code via Bluetooth from the user's phone to the room lock to open hotel door	The Albus and FastID jointly

Our contact information:

The Albus Hotel
Vijzelstraat 49
1017 HE Amsterdam
The Netherlands

FastID B.V.
Melkeppe 24
2498 CV The Hague
the Netherlands

Please provide your name, address, e-mail address and telephone number with your request.

10. Submit a complaint to the Data Protection Authority?

If you are not satisfied with the way we handle your personal data or the handling of your request or objection, you can submit a complaint to the Dutch Data Protection Authority [here](#).

11. Where can you find the latest version of this privacy statement?

If necessary, we will update this privacy statement. This may be the result of changes in policy, changes in data processing or in the systems with which we process data.

This version is dated January 27, 2023.